



Senior Health Care Support Worker Level 3



The senior health care support worker apprenticeship is ideally suited for experienced colleagues who carry out a range of clinical and non-clinical healthcare or therapeutic tasks, under the direct or indirect supervision of the registered healthcare practitioner. You may work in a range of services e.g. hospital, community, health or day case unit, someone's home, nursing or care home, assessment centre, school, prison, GP surgery; working in partnership with individuals, families, carers and other service providers.

Over an 18 month period you will focus on building the skills and knowledge you need to provide high quality, compassionate healthcare, following standards, policies or protocols and always acting within the limits of your competence.

How it works



20% of your time will be dedicated to learning and we aim to take a blended approach to this that includes e-learning, self-study as well as attendance at workshops. However as the apprenticeship is a work-based qualification it means that much of your learning and assessment will be completed on the job. It will be a perfect opportunity for you to gain the knowledge, skills and behaviours required to provide holistic, evidence based care. You will build an apprenticeship portfolio of evidence using real pieces of work which your dedicated assessor will guide you on, so you'll be demonstrating your learning whilst doing your job.

As well as the on programme assessment there will be an end-point assessment which will be carried out by an external assessor. This will include; a **multiple choice** and a **short answer test**, an **observation of practice** undertaken in the workplace and a **learning journal** completed by the apprentice with an **interview**.

Progression



This apprenticeship allows candidates to learn, develop and demonstrate the skills and knowledge required for employment and/or career progression in healthcare. On successful completion, apprentices may also be able to progress to an apprenticeship at level 5 such as the assistant practitioner in healthcare or to higher education programmes.

Qualification



As part of the apprenticeship you will achieve the Level 3 Diploma in Healthcare Support. You will have access to a secure e-portfolio (BUD) which will enable you to access learning materials and develop your portfolio on demand using nothing more complex than a web browser on your chosen device, whenever and wherever you want.

This qualification consists of mandatory units covering knowledge and skills competencies with optional specialisms which can be combined in flexible ways to reflect the real working context of different learners.

The mandatory unit content covers person centred approaches, communication, personal development, values and behaviours, prevention and control of infection, handling information, mental health and wellbeing; responsibilities of the role, safeguarding, health and safety; equality and diversity; and study skills.

The optional units are designed to meet the requirements of a range of healthcare services and to support the delivery of the Senior Healthcare Support Worker apprenticeship standard for England.

We currently offer the following optional pathways;

- Adult Nursing
- Child and Young Person
- Allied Health Professional - Therapy

That all sounds great! What do I need to do next?

If you are interested in the course, please speak to your line manager and then email your expression of interest to TLEtraining@thelearningenterprise.co.uk to begin your application.